

# Account Setting

This section includes Account, Switch Account, and Sign Out. Please refer to the steps below to get more details.

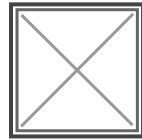
## 1. Account

### 1.1 Update Account Info

1. Click the image at the top-right corner of the Homepage and select the "Account" option.  
For the first time using the app to start a machine or add funds, you must update the account info and bind the credit card. Please refer to Section "[Edit Credit Card](#)" for detailed steps.



2. Fill in the user name, email, and phone number, and click the "Save" button. The info will be displayed on the right side of the image.



### 1.2 Bind Laundry Card

If a Laundry Card is bound to a CleanPay account, the Laundry Card balance will be transferred to the mobile account, so the sum of the Mobile account balance and the Laundry Card balance will be displayed on the CleanPay Homepage.

After binding, both the Laundry Card and the Mobile app can start a machine, and the balance will be deducted from the Mobile account for the payment.

**Note: Five Laundry Cards at most can be bound to one CleanPay account.**

1. Enter the card number and CVC, then click the "Save" button.  
Click the "Add Another" button to add more Laundry Cards, five cards at most.



2. The first seven is the card number, and the last three is the CVC.



## 1.3 CleanAlert

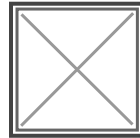
Tick the “Turn on CleanAlert” option. You will receive an SMS/Email notification 10 minutes before your washer or dryer cycle ends.



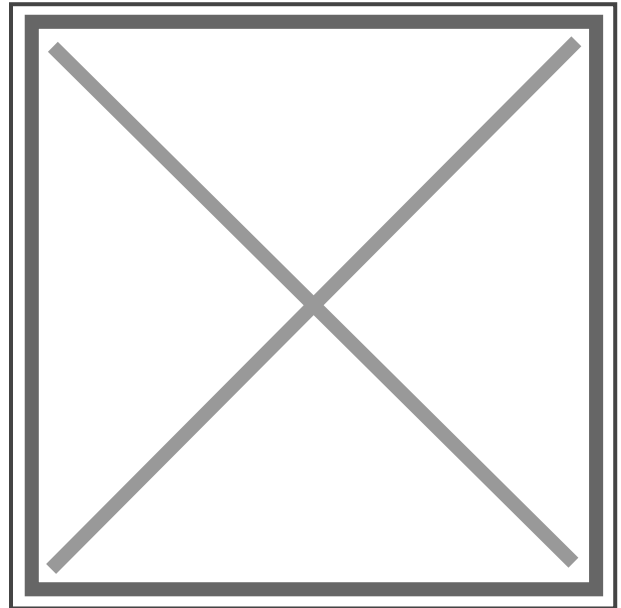
## 1.4 Manage Account(s)

The buttons displayed in this section vary due to the account switch.

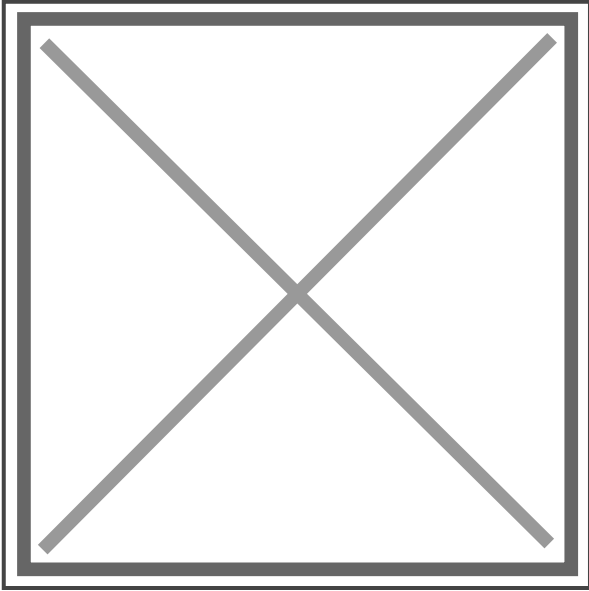
1. When you click the “Edit Credit Card” button, you will enter the same page as when you click the “Edit Credit Card” button in the navigation bar.



2. If you are a student, click the “Add Campus Card” button to enter the “SSO Sign In” page.



3. Click the “Reset Password” button, and you will be able to reset the password of the account by verifying the Email code or the Phone code.



1, Picture

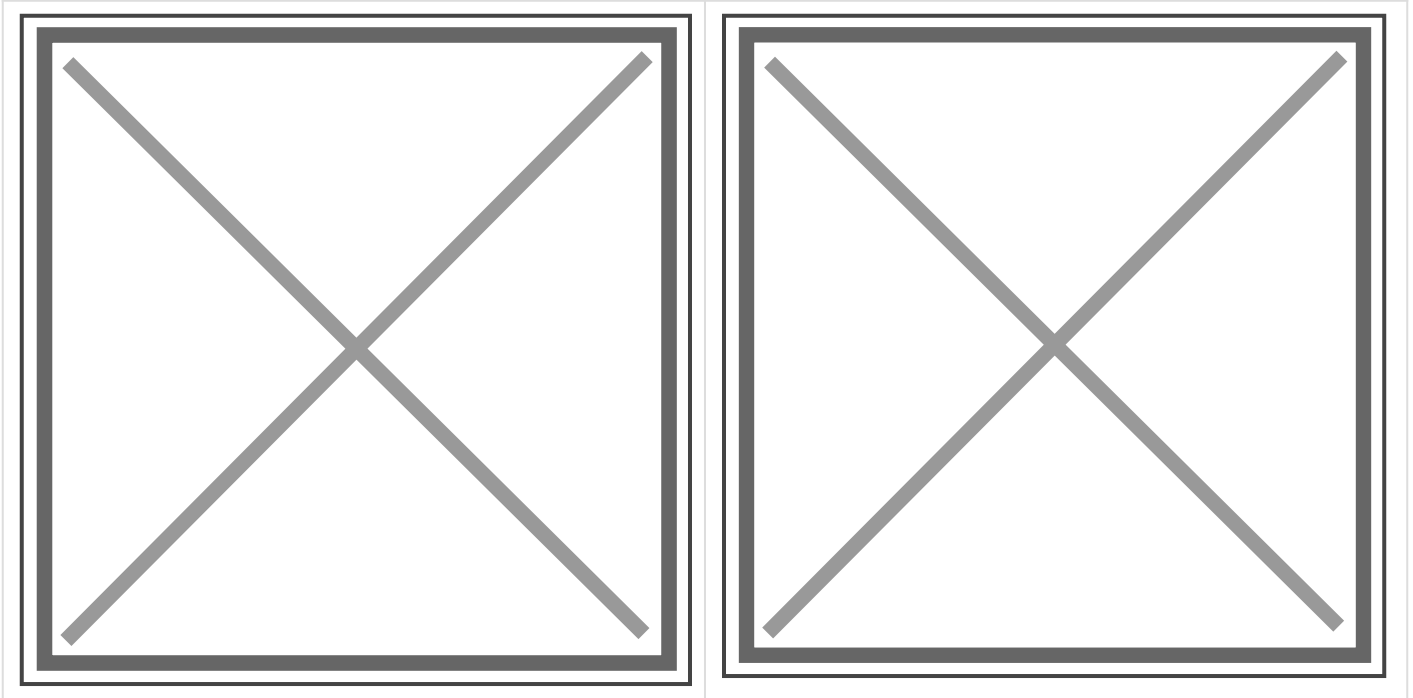
4. Click the “Deactivate” button, and enter the password to confirm. Your account will be deactivated.  
**Note: Please be cautious about deactivating your account, as all the balance will be lost.**





## 2. Switch Account

1. If you have a sub-account, click the image at the upper-right corner of the Homepage and select the “Switch Account” option, then you can switch to another account without logging out from the app.

2. Select the account that you want to switch to.



### 3. Sign Out

<p>1. Click the image at the top-right corner of the Homepage and select the "Sign Out" option.</p>	<p>2. Click the "Confirm" button, then you will return to the "Sign In" page.</p>
	

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